LifePharm Connect | FAQs





What is the LifePharm Connect App?

LifePharm Connect is an app that allows you to easily share video information about LifePharm products with friends, family and prospects.

How do I download the app?

The App is available for iOS and Android devices. If you have an iPhone or iPad, go to the Apple App Store and search for "LifePharm Connect." If you have an Android phone or tablet, go to your Google Play store and search for "LifePharm Connect."





How much does the app cost?

The app requires a one-time \$1.99 download charge. Once you download it the first time, you never have to pay again!

How does it work?

The app is already connected to your Virtual Office. All you have to do is download the app and log in with your regular Virtual Office username and password. No need to create new account details.

How do I change the default Personal Video on the app?

To change the Personal Video, go to "Settings" and change the link under "Share your YouTube Video." Click "Save and Continue" and the video will update.

Are the videos on the app available only through the app?

No, you can also access the Virtual Office videos in your Resource Library under the "Videos" folder or by visiting our LifePharm YouTube Channel and clicking on the "DIGESTIVE^{+++"} and "OMEGA^{+++"} playlists.



How do I use the app?

Once you log in, set up the app by linking it to your personal social media accounts, determining how often you want to receive notifications, adding a personal video and you're done. **See how it works here.**

What languages is the app available in?



Right now, the app is only available in English. However, it has some features that make it really easy to share in other languages. For example: You have the option of adding a personal video, so you can use a link to a language-specific video. Also, because the app opens up your email or text message app to send the video link, you can change the message to be in any language.

